

Due to high credit card fraud we request additional information. Please print out this form, complete it and fax it back to 954-989-1645 If you have not done so already... Don't forget to submit your order on-line (**see shopping cart screen behind this form/browser window**).

Your information is held in strict confidence! You are being asked to provide this information typically for the following reasons:

- 1) You requested us to ship your order to an address other than the credit card address.
- 2) Your order size requires us to confirm that you are indeed the card holder/authorized purchaser.

I (name on card) Print Name: _____ have reviewed & confirm the items on my order as shown on attached shopping cart and authorize BESTBLANKS to charge my credit card (Visa, MC, AMEX, Discover).

Card# _____ Exp Date: ____/____/____ Sec Code: _____

For the amount of \$ _____ (**see shopping cart screen behind this form**)

Credit card statement address: Street: _____ City: _____ State: _____ Zip: _____

Shipping address (if different): Street: _____ City: _____ State: _____ Zip: _____

Note: Shipping to a different address than the credit card statement address may require additional time to process your order.

Daytime Phone: _____ Fax: _____

IMPORTANT: PLEASE SEND COPY OF (Set copy machine to a lighter setting when copying creditcard/driver's license so it faxes clearly)
A) Copy of the front and back of your Credit Card & B) Copy of your Drivers License to verify your signature/identity.

In order to keep our pricing as low as possible we do have to maintain a common sense return policy.

- 1) All equipment sales (ie: Heat presses, vinyl cutters, engravers, printers, etc) are final except if upgrading a heat press on our Upgrade Program.
- 2) Returns will not be accepted without receiving a RMA# from us prior to sending back the item. Defective equipment and/or items must be sent back in its original factory packaging/box with all materials, disks, etc.
- 3) Shipping charges are not refundable.
- 4) Inks, Ink feed systems, Software, Training Materials & Videos are not returnable. All sales are final.
- 5) Unless specified elsewhere we do not accept returns after 15 days from invoice date.
- 6) Where a specific return period is indicated, no returns will be accepted after that period.
- 7) For items being returned for reasons other than defective merchandise (BESTBLANKS in its sole discretion will determine if merchandise is considered defective) there is a 25% or \$25.00 restocking charge, whichever is greater.
- 8) For Orders being canceled (before we pack it) there is a cancellation charge of \$25.00.
- 9) Customer is responsible for the shipping costs when shipping item(s) back to BESTBLANKS. Customer must choose a shipper capable of providing proof of delivery. Customer is responsible for properly packing and fully insuring item(s) being returned.
- 10) BESTBLANKS will determine if a Refund or Credit is given against a future purchase.

Terms & Conditions

- 11) BESTBLANKS is not responsible for damage that maybe caused by improper handling/installation of our products.
- 12) Although not common, it may be necessary for customer to modify settings to their operating software and/or make system adjustments in order to set up the purchased equipment/software.
- 13) Customer is responsible to insure the items they purchase are compatible with their needs and with their computer/software, etc. See site for complete details.
- 14) The seller's and manufacturer's maximum liability shall be to replace any product which has been proven defective by seller or manufacturer within the warranty period where applicable. Neither the seller nor the manufacturer of these products shall be liable for any loss of business, injury/damage, direct or consequential, out of, or the inability to use these products.
- 15) Quality of final product(s) is dependent upon the user: following instructions, being knowledgeable in the use of graphic programs, and the user being familiar with computers & having general industry knowledge, etc. Experimentation with your specific equipment may be necessary in order to achieve desired results.
- 16) Product Combinations are offered as a single purchase convenience. In the event a problem arises with an item(s) BESTBLANKS and/or the manufacturer will help to resolve the issue for that item. In no way does that entitle customer to return any other items from the purchase of the Product Combination. See complete return policy above.
- 17) BESTBLANKS will make best efforts to ship orders as soon as possible. However, customer understands there are circumstances that are not in BESTBLANKS control (ie: timely customer supplied information, payment delays, delivery delays, inventory availability, etc). Orders not arriving to customer within customers expectations does not give customer right to refuse or return items. Select shipping method that gets your order delivered within a safe time period. Shippers do not count Weekends or Holidays as shipping days. Shipping Companies' policies shall apply to all shipments. BESTBLANKS is not responsible for Shipping Companies' service failures. See our web site for complete shipping policy.
- 18) **VENUE, CHOICE OF LAW, AND ATTORNEYS FEES:** In the event of any litigation arising out of this Agreement, all parties hereto agree that (i) the venue for any such litigation shall be Broward County, Florida, (ii) Florida law shall apply both procedurally and substantively, and (iii) the non-prevailing party shall reimburse the prevailing party for all attorney fees (including paralegal fees) and costs incurred through and including any appeals as well.
- 19) **Be advised** some heat press models, cutters, engravers, printers, screen printing equipment etc: Geo DK20S, SP, Hotronix Swingers, Draw (& possibly others) as well as all heat presses on this page: www.bestblanks.com/oversizedpresses.html are too heavy for UPS & FedEx to ship. These are shipped via truck line. Trucking company is only responsible to bring shipment to curb side address. You are responsible to unload and bring to inside location. Please make necessary arrangements.
- 20) The seller does not guarantee the purchaser will derive income from the purchase which exceeds the price paid for the items purchased.

We look forward to processing your order as soon as we receive your completed form!

I understand and agree to the above:

X Card Holder Signature: _____ **Date:** _____

Incomplete forms will delay your order. Fax completed form to: 954-989-1645