

Due to high credit card fraud we request additional information. Please print out this form, complete it and fax it back to 954-989-1645 If you have not done so already... Don't forget to submit your order on-line (see shopping cart screen behind this form/browser window).

Your information is held in strict confidence! You are being asked to provide this information typically for the following reasons:

- 1) You requested us to ship your order to an address other than the credit card address.
- 2) Your order size requires us to confirm that you are indeed the card holder/authorized purchaser.

I (name on card) Print Name: _____ have reviewed & confirm the items on my order as shown on attached shopping cart and authorize BESTBLANKS to charge my credit card (Visa, MC, AMEX, Discover).

Card# _____ Exp Date: ____/____/____ Sec Code: _____

For the amount of \$ _____ (see shopping cart screen behind this form)

Credit card statement address: Street: _____ City: _____ State: ____ Zip: _____

Shipping address (if different): Street: _____ City: _____ State: ____ Zip: _____

Note: Shipping to a different address than the credit card statement address may require additional time to process your order.

Daytime Phone: _____ Fax: _____

IMPORTANT: PLEASE SEND COPY OF (Set copy machine to a lighter setting when copying credit card & *driver's license so it faxes clearly)
A) Copy of the front and back of your Credit Card & B) *Copy of your Drivers License to verify your signature/identity.
****If we are shipping to your credit card billing/statement address your drivers license may not be necessary.***

Terms & Conditions - In order to keep our pricing as low as possible we do have to maintain a common sense return policy.

- 1) All equipment, ink, training and software (ie: Heat presses, vinyl cutters, engravers, printers, inks, ink feed systems, software, training materials, videos, etc) sales are final except if upgrading a heat press on our Upgrade Program. See our website for further details on heat press upgrade program.
- 2) Returns will not be accepted without receiving a RMA# from us prior to sending item(s) back.
- 3) Item(s) must be sent back in its original factory packaging/box with all materials, cords, disks, etc.
- 4) Shipping charges are not refundable unless item is broken or defective.
- 5) Customer is responsible for shipping costs in both directions if shipment is refused. This includes products with free shipping offers.
- 6) We do not accept returns or requests for returns after 30 days from delivery date. Item(s) must be returned within 10 days of RMA issue or RMA will be void.
- 7) Orders shipping outside the US may be subject to duties, taxes, customs charges, broker fees, etc. Customer is responsible to pay these costs directly.
- 8) Returnable item(s) - Item must be unopened to receive the appropriate refund as outlined herein. In some rare instances a store credit may be applicable.
- 9) For item(s) being returned for reasons other than defective or broken (BESTBLANKS in its sole discretion will determine if item is defective) a 20% or \$25.00 restocking charge will apply, whichever is greater.
- 10) Customer must choose a shipper capable of providing proof of delivery. Customer is responsible for properly packing and fully insuring item(s) being returned.
- 11) BESTBLANKS is not responsible for damage that maybe caused by improper handling/installation of our products.
- 12) Although not common, it maybe necessary for customer to modify settings to their operating software and/or make system adjustments in order to set up the purchased equipment/software. Please contact us if you are having trouble. We are here to help.
- 13) Customer is responsible to insure items they purchase are compatible with their needs and with their computer/software, etc. See our website for complete details.
- 14) The seller's and manufacturer's maximum liability shall be to replace any product which has been proven defective by seller or manufacturer within the warranty period where applicable. Neither seller nor manufacturer of these products shall be liable for any loss of business, profits, injury/damage, direct or consequential, out of, or the inability to use the products.
- 15) Quality of final product is dependent upon the user: following instructions, being knowledgeable in the use of graphic programs and the users familiarity with computers and having general industry knowledge, etc. Experimentation with your specific equipment may be necessary in order to achieve desired results.
- 16) Product Combinations are offered as a single purchase convenience. In the event a problem arises with an item(s) BESTBLANKS and/or the manufacturer will help to resolve the issue for that item. In no way does that entitle customer to return any other items from the purchase of the Product Combination.
- 17) BESTBLANKS will make best efforts to ship orders as soon as possible. However, there are circumstances that are not in BESTBLANKS control (ie: timely customer supplied information, payment delays, delivery delays, inventory availability, etc). Orders not arriving within customers expectations does not give customer right to refuse or return items. Select shipping method that gets your order delivered within a safe time period. Shippers do not count weekends or holidays as shipping days. Shipping Companies' policies shall apply to all shipments. BESTBLANKS is not responsible for Shipping Companies' service failures. See our website for complete shipping policy.
- 18) VENUE, CHOICE OF LAW, AND ATTORNEYS FEES: In the event of any litigation arising out of this Agreement, all parties hereto agree that (i) the venue for any such litigation shall be Broward County, Florida, (ii) Florida law shall apply both procedurally and substantively, and (iii) the non-prevailing party shall reimburse the prevailing party for all attorney fees (including paralegal fees) and costs incurred through and including any appeals as well.
- 19) **Be advised** some heat press models, cutters, engravers, printers, screen printing equipment etc: (ie: Geo DK20S, SP, Hotronix Swingers, Draw (and others) and all large format heat presses on this page: www.bestblanks.com/oversizedpresses.html are too heavy for UPS & FedEx to ship. These are shipped via truck line. Trucking company will bring shipment to curb side address only. You're responsible to unload and bring inside your location. Please plan accordingly.
- 20) The seller does not guarantee the purchaser will derive income from the purchase which exceeds the price paid for the items purchased.

We look forward to processing your order upon receipt of the information requested!

I understand and agree to the above:

X Card Holder Signature: _____ **Date:** _____

Incomplete forms will delay your order. Fax completed form to: 954-989-1645